



Seyfarth Shaw

Sheila Clapp, Technology Learning and Design Manager

Tell us a little about your organization

Seyfarth Shaw provides thoughtful, strategic, practical legal counsel to client companies and legal teams. With more than 2,000 firm members and 3,600 PCs, it offers a national platform and an international gateway to serve a client's changing business and legal needs in litigation, employment, corporate, real estate and employee benefits.

What was the primary reason for purchasing NetSupport School? And what challenges were you attempting to address?

Our main reason for purchasing NetSupport School was to address distance learning concerns between various locations: the US, Asia, London - and now Australia. We did try other solutions, but these didn't have the capability of being able to show students' screens or for the teacher to have a complete overview of the class (which is what we really wanted) - so, as NetSupport School had these features, we found it was a good fit for us.



Now that you are using Netsupport School, has this challenge been addressed?

NetSupport School is helpful with new students by keeping them on track and it easily allows trainers to spot when someone is drifting, so they can be brought back into the session. Improved student engagement is evidence that NetSupport School is working for us.

What tools do you find particularly useful?

I think the most valuable features are the ability to monitor all of the students in a class simultaneously and be able to do demonstrations by sharing my screen with them. In addition, I really like the ability to share the students' screens so all students can follow along at the same time and their focus is maintained.