



Schneider Electric

Sam Rongere, Instructional Delivery Manager - Educational Services

Tell us a little about your organization

Schneider Electric develops connected technologies and solutions to manage energy and process in ways that are safe, reliable, efficient and sustainable. The group invests in R&D in order to sustain innovation and differentiation, with a strong commitment to sustainable development.

What was the primary reason for purchasing NetSupport School? And what challenges were you attempting to address?

I was looking for a product that would allow me to view students' computer screens and have the ability for students to share their own screens with each other to stimulate interaction and collaboration in our training sessions.



Now that you are using Netsupport School, has this challenge been addressed?

Most definitely. I am now able to see exactly what students are doing by viewing their screens and I can see whether they are all on track or whether someone is struggling. Students are also able to share their screens with their peers.

What was a key deciding factor in selecting NetSupport School?

We initially started off by purchasing a small number of licenses to see how NetSupport School could work for us. We found it worked great with the online training platform we already used, so we eventually made the decision to increase the number of licenses.

What tools do you find particularly useful?

I've found that being able to view students' screens using virtual machines is one of the most beneficial features for my particular role. I currently use Amazon Web Services to put virtual machines out, but I can only view them with the help of NetSupport School.