



Mid Michigan Community College Chris Kliewoneit, Systems Manager

How is the software currently being used in your organization?

The software had an immediate impact, making computer-led instruction much more efficient.

Being able to monitor student activity from a central console and take control of any machine if needed (whether from the teacher's PC or technician's) has proved a real winner. Pushing files to student computers is another great time saver.

The challenges we were trying to solve:

Keeping students on topic in the computer labs was proving to be a real headache. Without adequate controls in place the students would be surfing the net instead of listening to the instructor!



Why did you choose NetSupport School?

The wealth of teaching tools in NetSupport School ensures students actually have to follow along with what the instructor is doing, making teaching much more efficient and effective no matter what platform or device we use. For instance, the screen sharing and monitoring tools allow teachers to keep the students on task, plus the blocking and control tools stop students accessing things they shouldn't.

How/where has NetSupport added value?

NetSupport School continues to be a vital resource for us. The regular product updates, plus its flexibility across different PC and mobile platforms, means we can be sure it will continue to meet our long-term needs.

We would recommend NetSupport to others.