

## Installing NetSupport School for use with Dell Wyse Streaming Manager (WSM)

NetSupport School is a class leading training software solution, providing Teachers with the ability to instruct, monitor and interact with their Students.

With a wealth of unique and innovative features, NetSupport School is consistently voted 'Top of the Class' by industry experts. Combining advanced classroom PC monitoring, real-time Presentation and Annotation tools, with an innovative customised Testing suite, Internet and Application control, automated Lesson Plans, Printer Management, Instant Messenger control, Content Monitoring and Desktop Security, NetSupport School rises to the challenge and requirements of today's modern classroom.

### Planning an Installation

For a Teacher to be able to connect and communicate with each Student the NetSupport School Student component must be installed on the OS image that will be streamed to the Student Devices. It is recommended that the NetSupport Tutor component is published using the Dell Wyse Publisher and delivered to Teaching Staff as a Mandatory Application, however, it is possible to install the NetSupport Tutor into the OS image if required.

### Installing NetSupport School

On the Reference Device used to capture the Dell WSM Zero Client OS image run the NetSupport School installation program and follow the on screen instructions. At the 'Setup Type' dialog select Custom.

1. On the 'Custom Setup' dialog choose the Student option.
2. If you require the NetSupport Tutor to be installed on the OS image you should also select the Tutor Console option. Alternatively, use the Dell Wyse Publisher to create an Application Set for the NetSupport Tutor to be streamed to the Teachers Dell Wyse Zero Client. Please refer to the Dell Wyse Publisher guide for more detailed information.
3. On the Room Identification dialog enter the name of the Room that the virtual desktop sessions are located in, this information will be used to ensure that the Teacher and Students are connected to each other using NetSupport School.



Congratulations, you have completed a basic installation of NetSupport School in a Dell Wyse WSM environment. For more installation and configuration options please refer to the NetSupport School Manual, the Dell Wyse Publisher and the Dell Wyse WSM installation guide.