



## Moscow High School #548

Elena Shimutina, Vice Principal

### Background

Moscow High School #548 is typical of the transformation that has been seen across Russian education in recent years. With a modern IT infrastructure in place, the school's 2000 students and some 400 staff have access to the latest computer technology and digital equipment.

ICT classrooms, modern language labs and the library are all equipped with the tools students and teachers need to enhance the learning process.

### The challenge

As Vice Principal Elena Shimutina explains;

"The philosophy of the school is to provide students with access to a wide range of information and obviously the use of technology opens their eyes to what is available. We empower the students to freely research information with minimal input from the teachers. We are a huge school with students of different abilities in the same age group. We organise 'blended learning' and to successfully implement these methods we identified that a Classroom Management solution would enable teachers to quietly monitor what the students are using their computers for as well as allow them to instruct and interact with them on an individual or group basis."



## NetSupport Solution

"We are a pilot site for Windows MultiPoint Server 2010 (WMS) and although we looked at the NetOp solution, it was our Microsoft Russia account manager who suggested NetSupport School would be a more suitable fit for our environment in terms of the overall feature set it provided and its compatibility with WMS."

"In the short time we have been using it, NetSupport School has quickly proved how adept it is at allowing the teachers to interact with the class as a whole or selected students. The support it provides through the help and chat features mean the students don't need to be afraid to ask questions as this is done discreetly between their PC and the teacher's and the rest of the class aren't distracted."

"There are many time saving functions - we particularly like being able to automatically send and collect work files or quickly poll the class for instant feedback on a subject. The product also enables us to provide a secure environment in which the students can do their research. In addition to the easy to implement Internet Monitoring and Control features there is also the Internet Co-Browse facility. If there is a particular website or page that the teacher would like students to look at they simply bring it up on their PC and show it to the students. This is excellent for ensuring that students are focused on the required task."

"The Testing and Quiz module is very beneficial for tracking student progress. Using NetSupport School's inbuilt Test Designer utility, Teachers can create a library of different questions, build them into a test and automatically distribute to the student machines. Progress can be monitored in real-time and results are automatically generated. The integrated Whiteboard with its range of drawing tools provides for improved collaboration between teacher and students."

"We have found NetSupport School to be a modern, up-to-date tool which fits perfectly into our forward thinking school, it has helped solve our educational problems rather successfully with the extra bonus that it integrates with our Windows MultiPoint Server environment."

