



## Lenoir County Public Schools

Charles White, Interim Director of Technology

### How is the software currently being used in your organisation?

Lenoir County Public Schools educates more than 8,700 K-12 students on 17 sites across North Carolina. We have been using NetSupport School for many years and it has been successful in all our computer labs.

### What challenges were you trying to solve?

We wanted to find a way to manage the large volume of student desktops that we have and also assist with classroom management and the distribution of learning materials to students. With so many students using technology, we needed a way for the teachers to monitor what they were doing and for the technicians to manage all of the devices.

### How has the software helped you?

NetSupport School allows us to push items, including some updates, to large amount of desktop computers, helping us to save time and eliminate what would otherwise be a manual process. The teachers use it to collaborate with the students and keep them on track with what they need to be learning.

### How and where has NetSupport School added value?

We've found that NetSupport School is flexible and easy to use, and because of this, we're much more productive.

### Would you recommend NetSupport School to others?

Yes! It's a great product and we've been using it for many years.

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