



Grove City Christian School

James McIlhargey, IT Director

Tell us a bit about Grove City Christian School...

Grove City is a private, Christian High School with approximately 630 students in grades K-12.

What challenges were you trying to solve?

The main thing we were looking for was the ability to see student PCs during classes as well as being able to blank their screens when necessary. We also wanted to be able to copy files.

Why did you choose NetSupport School?

We chose NetSupport School as it's an affordable solution that our staff find very easy to use. It also has a wealth of features and the platform support is great. We needed the ability to control multiple platforms including Windows, MacOS and iOS. NetSupport School allows us to do this.

How is the software currently being used in your school?

In our computer labs, we currently have all of our standard and mobile Windows devices loaded with NetSupport. This allows the teacher the ability to lock the screen as well as monitor student activity and help the students when needed.

We are also in the process of testing the Mac OS software for support on our iMacs and MacBooks.

Where and how has NetSupport added value?

Not only has NetSupport School saved us time and increased our productivity, but it is also very easy to use and install. It makes remote assistance in a lab environment so easy. It allows us to access machines remotely while a user is working, giving us the ability to assist from our own workstations.

Would you recommend NetSupport?

Yes, definitely!