Case Study NetSupport School

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NetSupport School Licenses

We work within the Education Sector

How/where has NetSupport added value?

- [ ] Saved money
- [ ] Increased productivity
- [x] Saves time
- [ ] Flexibility
- [ ] Performance
- [x] Easy to use
- [ ] Other

Instead of having to go to each student for demonstrations, I can project what I am doing onto their screens - and even talk to them individually through a headset with a microphone.

How is the software currently being used in your organization?

Currently, I have been using it in my lab to assist with student monitoring of websites and demonstrating uses of software and applications. I also use it for random selection of students during class to assess their understanding.

The challenges we were trying to solve:

We wanted to find a way of managing multiple student computers so at a glance we can see what they are all doing, ensuring students are focused on the task in hand.

Why did you choose our product?

- [ ] Cost
- [x] Easy to use
- [ ] Platform support
- [ ] Recommendation
- [ ] Features
- [ ] Security
- [ ] Other

I have been a Netsupport user for over 12 years and I love that it allows me to interact with the students and control their computers. I like being able to demonstrate and communicate to and with them.

Would you recommend NetSupport?

[x] Yes   [ ] No

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