



Case Study - NetSupport School Dallas County Community College District

Ron Hill, Testing Coordinator

Tell us a little about your organization

The seven independently accredited colleges of Dallas County Community College District (DCCCD) include Brookhaven, Cedar Valley, Eastfield, El Centro, Mountain View, North Lake and Richland. DCCCD is one of the largest community college systems in the state. Since 1965, we have served more than 3 million people. The colleges of DCCCD equip students for successful living and responsible citizenship. In addition, we provide economic benefits to business, taxpayers and the community.



What was the primary reason for purchasing NetSupport School? And what challenges were you attempting to address?

Our main reason for purchasing NetSupport School was due to a change in our testing system. We decided to start testing electronically, rather than using pen and paper, and needed a software solution to assist with the testing. NetSupport School's testing tools provide us with a choice of options for testing with.

Now that you are using NetSupport School, has this challenge been addressed?

Yes, it definitely has. Conducting 24,000 exams in one year alone has become so much easier with the help of NetSupport School. As everything is now done automatically, teachers' lives have also been made much easier because they no longer have to walk around to give instructions as they can do that via the software.

What was a key deciding factor in selecting NetSupport School?

We chose NetSupport School as our solution because we found the price was quite reasonable compared to other products that have the same features.

What tools do you find particularly useful?

We find that the ability to block students from accessing websites on their devices while taking tests, plus the option to blank selected or all students' screens, are the most useful features of NetSupport School for us.

“ Conducting exams has become so much easier with the help of NetSupport School. ”