

Using NetSupport School in a Corporate Training Environment



With NetSupport School, in a corporate setting, instructors and trainers can improve the efficiency of instruction by centrally managing staff or delegates on their computers: controlling and directing application and internet activity; improving assessment through the use of real-time surveys and unique Question and Answer tools; and then automatically collating all key resources used during the training session in a digital journal.

Trainers can also record all screen, keyboard and mouse activity on a specific delegate workstation to review later or to replay to other attendees in the class. With training budgets under increasing pressure, NetSupport School enables corporate training centres and training institutions to maximise the return from the IT infrastructure already in place.

NetSupport School makes training and internal communication faster and easier to implement and delivers a greater input on employees' skills sets, with a greater return on training investment as a consequence.



Improve quality and maximise return on internal training:

NetSupport School makes training and internal collaboration easier to implement and carries a greater impact on employees' training - with a greater return on investment as a result. Show trainer's screen to all staff; monitor all staff screens in a single view; hand out and collect digital documents to the entire class in a single action.

Instant collaboration and greater participation for team and group-based activities:

Setting up groups is easy with NetSupport School. Define individuals to become group leaders and then delegate tools for the duration of the lesson. Conduct collaborative Q&A sessions with results recorded against individuals or teams, utilise a digital whiteboard where attendees can take turns to interact.

Instructors can gauge progress every step of the way:

Create structured pre-prepared lesson plans; deliver real-time "auto marked" tests; conduct 1:1 and peer assessment; Chat; collaborate and even deploy basketball style questioning tools.

Training in a flexible environment:



NetSupport School provides the tools for an instructor to present from their Windows or Mac PC to a class of Windows, Mac, Chrome or Tablet Students (iOS and Android students have reduced functionality).

Participants: an immersive learning experience

With a solution utilised in corporate training centres across the globe, NetSupport School delivers attendees an accessible and immersive training experience with a unique "student" UI to ensure resources are accessible, assistance can be requested without disruption and a record of key resources is available on completion. NetSupport School's "always on" capabilities ensure training suite computers can be used unsupervised with restrictions in place 24-7.

NetSupport School takes the control and management needs of an education setting and blends these with the collaborative tools needed in the workplace - providing the perfect balance of instruction and assessment tools for the 21st century training centre.



"NetSupport School proved to be a superior option... It is an excellent tool to aid IT training."

Kate Bunbury - Deloitte & Touche

**Deloitte
& Touche**



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Here is what some of our customers say:

Deloitte & Touche, Ireland's fastest-growing professional services firm.

"NetSupport School proved to be a superior option to using a large screen to demonstrate applications. Students could see the demonstration clearly and view the detailed parts of the screen easily with NetSupport School's Show feature. While showing the screen to the class the presentation could be enhanced by highlighting the display with annotation.

"Deloitte and Touche will continue to use NetSupport School as it cuts out expensive overhead projector costs, whilst at the same time delivering presentations and demonstrations in REAL time, enhancing learning abilities.

"It is an excellent tool to aid IT training."

Kate Bunbury - Deloitte & Touche

**Deloitte
& Touche**

Schneider Group is an industry leading global trading facilitation company serving professional traders, brokers and corporate clients across the world.

"NetSupport School has proved invaluable in fully-automating the way we assess students. The built-in Testing Module lets us design bespoke tests and exams and then auto run them on each student PC. The real bonus is that the results are then automatically collated by the product enabling us to instantly provide feedback on the individuals success or otherwise!"

Joni Sloan - Graduate Recruitment Assistant - Schneider Group



The Netherlands Development Finance Company (FMO) supports the private sector in developing countries and emerging markets in Asia, Africa, Latin America and Central and Eastern Europe.

"During the replacement of GroupWise to Outlook we came to the conclusion that a more structured approach was needed to ensure that the whole organization was trained in the new email client.

"NetSupport School was the ideal solution for us. It introduced classroom features to our training facilities, which we never thought could be applicable in an organization like ours. But the users welcomed the product and we noticed that the understanding of the email client was absorbed much faster than we could have ever expected."

Tom van Duijn, Project Novell to Microsoft Migration, FMO

FMO
Entrepreneurial
Development
Bank

FÁS is Ireland's national training and employment authority.

"We got the trial version of NetSupport School and liked it so much we did not look at any other products.

"Teachers and Trainers can also record all screen, keyboard and mouse activity on a student workstation to review later or to replay to the class. With educational budgets under increasing pressure, NetSupport School enables schools, colleges and training institutions to maximise the return from the IT infrastructure already in place.

"And now we have NetSupport School, students know they are being monitored and get on with their work. Through use of the lesson plans it is very easy to control their activities. Basically it keeps them focused."

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