

Configuring the NetSupport School Student extension for Google Chrome

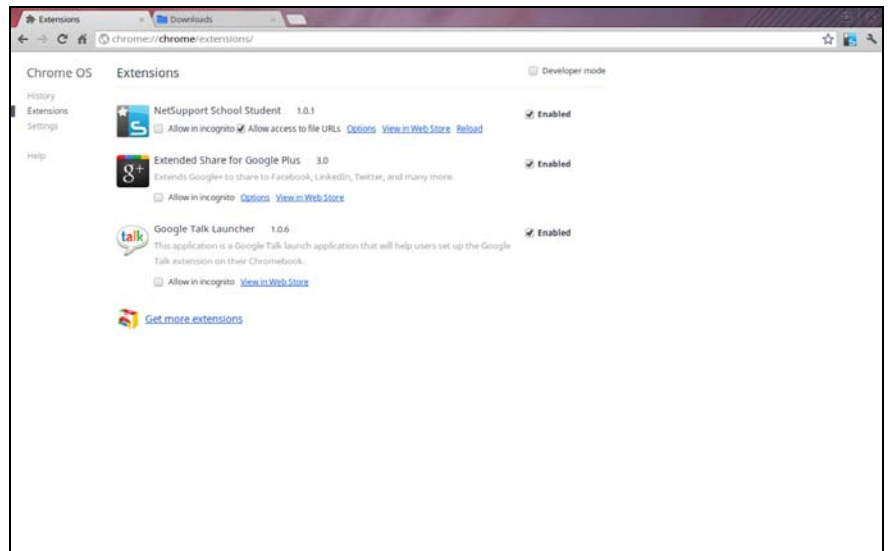
NetSupport School delivers the tools you need to help maximize the effectiveness of computer-led teaching and, now, you can utilise the power of NetSupport School in a Google Chromebook environment.

In order for a Teacher to monitor, manage and interact with a student using a Chromebook from the NetSupport School Tutor (Windows or Chrome OS), the NetSupport School Student extension for Google Chrome needs to be installed and configured correctly.

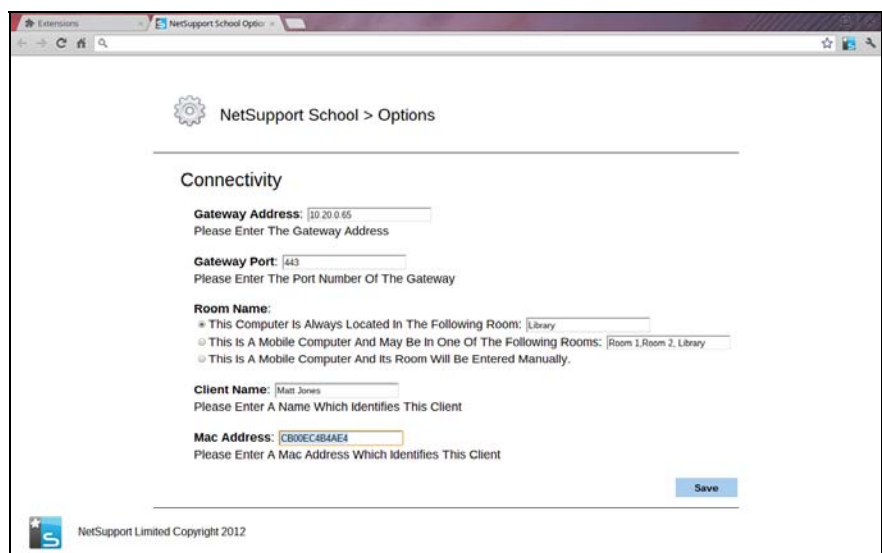
This document provides an overview of the configuration options for the NetSupport School Student extension for Google Chrome once it has been installed.

Accessing Configuration Options

1. On the student Chromebook, enter the URL <chrome://settings/extensions> to access the Extensions configuration page.
2. Locate the NetSupport School Student extension, and click 'Options'.



3. The NetSupport School Options page will be displayed.



Connectivity Options

The NetSupport School Student extension for Google Chrome and NetSupport Support School Tutor application connect to each other via the Name & Connectivity Server.

Gateway Address – This is the IP address that your NetSupport Name & Connectivity Server is listening for connections on.

Gateway Port – This is the IP port number that your NetSupport Name & Connectivity Server is listening for connections on.

Note: It is possible to configure the NetSupport School Student extension for Google Chrome Gateway IP Address and Port number centrally. For more details, please refer to the document "Centrally Configuring the NetSupport School Student extension for Google Chrome Connectivity Options".

Room Name

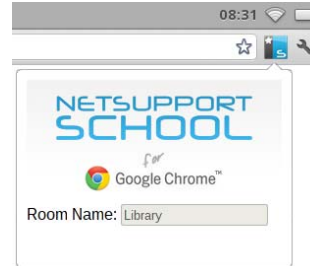
NetSupport School provides a simple method for teachers to connect to the correct students for their class. Room mode requires the Tutor and Student components to have the same room value configured. Once done, the teacher can simply click the 'Refresh' button in the NetSupport Tutor to connect to available students in their room.

Taking into consideration the different ways that students move around the school/college/university, the following options are available:

The computer is always located in the following room:

If the computer is always located in the same room, select this option and enter the required room.

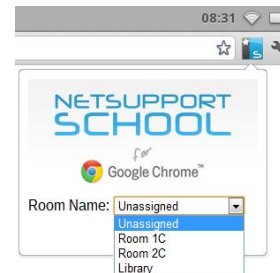
The Student can see the room that their computer is located in by clicking on the NetSupport icon on the right of the browser address bar.



This is a mobile computer and may be in one of the following rooms:

Select this option if the computer could be located in different rooms; enter the required rooms, separating each value with a comma.

In this mode, the student can select the room that their computer is located in by clicking on the NetSupport icon on the right of the browser address bar and choosing the appropriate room from the drop down menu.

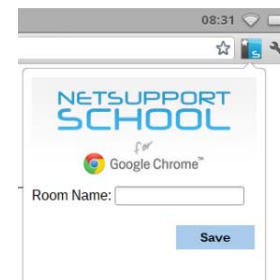


This is a mobile computer and the room will be entered manually:

Select this option if the computer is a mobile computer.

In this mode, the student can enter the room that the Teacher has told them to go to by clicking on the NetSupport icon on the right of the browser address bar and typing the room name.

Please Note: although not case sensitive, this value must match that set at the Tutor.



Client Name

When the NetSupport School Student extension for Google Chrome is installed this value will be randomly generated. The information is used, along with the MAC address, to uniquely identify the Chromebook and is displayed within the NetSupport School Tutor interface as the student icon/thumbnail label.

Optionally, this can be changed to a more useful value; for example, the student's name or the Chromebook asset number. However, it must remain unique.

MAC Address

This value is automatically generated on installation from the Client Name – it is used, along with the Client Name, to uniquely identify the Chromebook.